

# ***LOPFI***

## ***MEMBER PORTAL***

***Active Members***, would you like to know when you are eligible to retire and how much your retirement benefit would be? Do you know who you have named as your beneficiary? The *Member Portal* allows you to view your account details, update your personal and beneficiary information, obtain a variety of individualized benefit estimates, and apply for retirement.

If you are an ***active DROP participant***, you will also be able to track your current DROP balance. The *Member Portal* will also provide you with a projected total balance for the ten (10) year participation period, and the amount of your expected monthly benefit at retirement.

***Retired Members***, do you need a Benefit Verification Letter? Have you moved and need to update your mailing address? Do you need to make changes to your tax withholdings? You can obtain a verification letter and make any needed changes to your personal information with just a few clicks of your mouse.

Whether you are active or retired, it is important that you keep your address, telephone number, and email address current at all times. This will allow LOPFI staff to promptly contact you with essential communications.

If you have not already registered your account, simply click on the *Launch* button in the *Member Portal* section on the Home page of the LOPFI website ([www.lopfi-prb.com](http://www.lopfi-prb.com)). Then click the *Register as a new user* button and follow the simple step-by-step instructions.

When registering, be sure to create a unique password or passphrase using a minimum of fourteen (14) or more characters. Remember, avoid using personal information as part of your password or passphrase!!

As an added layer of security, when you register your *Member Portal* account the Multi-Factor Authentication feature is automatically enabled. Multi-Factor Authentication requires a second credential to verify your identity such as a code that is sent to you by email, or by answering one of your account's security questions. To receive a code by text, be sure to add your cell phone number under the Security Device section during the registration process.

LOPFI's website, [www.lopfi-prb.com](http://www.lopfi-prb.com), also provides quick access to: LOPFI Member Handbook, PensioNews, seminar dates and locations, frequently asked questions (FAQs), Board meeting information, LOPFI Rules & Resolutions.

As always, please feel free to contact LOPFI staff with any questions.